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## **Group Memorandum**

### ***Important Information – Please read carefully***

To: NetCare Employer Groups

From: Kathy Sulla  
Marketing Manager

Re: **Innoviant Inc. (New Pharmacy Benefits Manager) Update**

Date: April 24, 2008

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#### **Following is an update on the Pharmacy Changes effective May 01, 2008.**

As previously announced, NetCare has entered into a contract with Innoviant, Inc. Prescription Benefits Administrators effective May 01, 2008. **Our contract with NMHCRX will expire on April 30, 2008.**

Due to the PBM change, the information listed on the Member I.D. cards will no longer be valid effective May 01, 2008. Pharmacies on Guam and Saipan will have the correct information, but members who attempt to get prescriptions in Hawaii and the Continental U.S. must have the new BIN, PC & RxGrp numbers for Innoviant as follows:

RxBin	610127
RxPCN	02330000
RxGrp	02330075

**As with NMHCRX, members must have their Member ID number plus the numbers listed above in order for an Innoviant pharmacy to electronically process and dispense prescription drugs.**

NetCare is working with Innoviant to furnish members with pharmacy cards. Due to a system error, however, there will be a delay in mailing the cards. Members should receive their pharmacy cards by May 15, 2008.

The Innoviant Pharmacy Network includes more than 58,000 independent and chain retail pharmacies nation wide. To locate a participating pharmacy, members can call customer service at 877-559-2955 (24-hour access) or log onto [www.innoviant.com](http://www.innoviant.com).

Pharmacies include Walmart, Kmart, Target, Long's, Walgreens, Savon, RiteAide, Fred Myers, etc.

For more information, please contact the NetCare Customer Service Department at 472-3610.

