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## *Group Memorandum*

To: NetCare Employer Groups  
From: Kathy Sulla  
Marketing Manager  
Re: Innoviant Inc. (New Pharmacy Benefits Manager) Update  
Date: June 12, 2008

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NetCare changed its Pharmacy Benefits Manager (PBM) from NMHCRx to Innoviant, Inc. Prescription Benefits Administrators effective at midnight May 1, 2008.

This change was necessary in order to improve our delivery of quality pharmaceutical services and cost effectiveness to our members.

**In coordination with Innoviant, NetCare mailed out new prescription ID cards to each subscriber for their use in obtaining medications either on Guam, Saipan, Hawaii or in the U.S. Mainland.** If you did not receive your packet, please call the NetCare Customer Service Department at 472-3610.

**Please be sure to read the information in your packet carefully, as Innoviant has introduced several new programs to NetCare members, including the Retail 90 Rx Program, Half-Tab Program, Free Meter Program for Diabetic Care, and Rx OTC Program.**

The Innoviant prescription card will eventually be integrated into the NetCare medical I.D. Card upon each group's renewal date.

We are pleased to have selected Innoviant as our new PBM. They have an excellent track record in transparency and full disclosure, and we look forward to having them provide the personal quality service that is required in our business.

For additional information you may log into the Innoviant website at [www.innoviant.com](http://www.innoviant.com). Innoviant is a subsidiary of United HealthCare Group and is based in Wausau, Wisconsin.

Members or their Pharmacy Representative may also call the Innoviant Customer Service Center toll-free 24 hours a day, seven days a week at (877) 559-2955.

### **Note:**

Due to Innoviant system requirements, your Member ID Number has changed slightly for pharmacy purchases. Please contact the NetCare Customer Service Department at 472-3610 should you have any questions.