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November 17, 2009

Memorandum

TO: Participating Providers

FROM: Jerry Crisostomo, Plan Administrator

SUBJECT: NON-LISTED CODE REIMBURSEMENT

Please be advised that effective January 1, 2010, NetCare Life & Health Insurance Company has adopted the Ingenix Fee Schedule as it Usual, Customary and Reasonable (UCR) fees and will implement the current year Ingenix Fees at the 40th Percentile at 85% **only for codes not listed under your fee schedule with NetCare.**

This means that should you send a claim containing a CPT code that is not listed under your agreement with NetCare, we will reimburse your facility at the Current Year Ingenix Fee Schedule at 85% of the 40th Percentile.

We are finding that too much time is being spent researching and negotiating fees for non listed codes in your respective fee schedules. By implementing an automated process, this will improve the turnaround time of these claims.

This reimbursement does not impact or change your current agreement with NetCare for listed codes and fees already in place. This change only pertains to non listed CPT codes.

Please feel free to contact our Provider Relations Department should you have any questions or need further information.

Thank You.

A handwritten signature in black ink, appearing to be "J. Crisostomo". The signature is fluid and cursive, with a large loop at the end.