



For News Release

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NetCare and Europ Assistance Partner to Expand Access for Global Emergency Assistance and Worldwide Provider Access

Hagatna (GU) July 7, 2015 – NetCare Life & Health Insurance Company is pleased to announce that it has established a strategic partnership with CMN Global, Inc. (dba) Europ Assistance/Global Corporate Solutions (EA/GCS) to provide NetCare members who travel outside of Guam for business or vacation with access to Global Emergency Assistance resources that are available through a single call to Europ Assistance 24/7 Response Center. EA/GCS immediately connects members to doctors, hospitals and other services if a member experiences a medical emergency while traveling outside of Guam or in another country.

NetCare and CMN Global, Inc. recently signed an agreement that will expand access for Global Emergency Assistance and Worldwide Network Access to over 600,000 international providers in over 130 countries which includes 10,000 acute care facilities and over 5,000 international medical facilities with cashless services. This includes providers in Asia, Europe, Canada, Australia, New Zealand, Latin America, Mexico, South America, Caribbean Islands, Africa, Middle East etc... Under the arrangement, NetCare members will now have emergency assistance services and worldwide provider access through Europ Assistance network of providers and medical management programs.

“NetCare is pleased to partner with Europ Assistance to offer global emergency assistance coverage and more healthcare options for NetCare members who travel abroad for vacation or business” said Jerry Crisostomo, Plan Administrator for NetCare.

The partnership will enhance the coordination of care when members encounter a medical emergency while traveling in a foreign country outside of Guam by managing emergencies and enabling the vast resource and assets of Europ Assistance worldwide.

Europ Assistance is a pioneer in emergency assistance services with more than 50 years’ of experience behind it. EA/GCS is a member of the GENERALI Group Company, one of the world’s largest insurance conglomerates.

NetCare members can contact our customer service center at 472-3610 for further information and details. This new partnership is effective July 1, 2015.